



Queen's Park Joint Consultative Group

Date: WEDNESDAY, 19 NOVEMBER 2014

Time: 1.45 pm

Venue: COMMITTEE ROOM 3, GUILDHALL, LONDON, EC2P 2EJ

Members:

Jeremy Simons (Chairman)	Councillor Neil Nerva (London Borough of Brent)
Virginia Rounding (Deputy Chairman)	Councillor Eleanor Southwood (London Borough of Brent)
Karina Dostalova	John Blandy (Queen's Park Area Residents' Association)
Ann Holmes	Helen Durnford (Queen's Park Area Residents' Association)
Barbara Newman	Annalisa Saba (Islamia School)
Cllr James Denselow (London Borough of Brent)	Paul Stratton (Local Schools Liaison)

Enquiries: David Arnold
David.Arnold@cityoflondon.gov.uk

Lunch will be served in Guildhall Club at 1PM
NB: Part of this meeting could be the subject of audio video recording

John Barradell
Town Clerk and Chief Executive

AGENDA

Public Agenda

1. **APOLOGIES**
2. **MEMBERS DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**
3. **MINUTES**
To agree the public minutes and summary of the meeting held on Wednesday 4 June 2014.

For Decision
(Pages 1 - 6)
4. **SUPERINTENDENT'S UPDATE REPORT**
Report of the Superintendent of Hampstead Heath.

For Information
(Pages 7 - 22)
5. **FEES AND CHARGES REPORT**
Report of the Superintendent of Hampstead Heath.

For Information
(Pages 23 - 32)
6. **QUESTIONS**
7. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**
8. **DATES OF NEXT MEETINGS**
To note the date of the next meeting of the Queen's Park Joint Consultative Group, to be held on Wednesday 10 June 2015.

For Information

QUEEN'S PARK JOINT CONSULTATIVE GROUP
Wednesday, 4 June 2014

Minutes of the meeting of the Queen's Park Joint Consultative Group held at
Parliament Hill Yard, Highgate Road, London, NW5 1QR on Wednesday, 4 June
2014 at 12.00 pm

Present

Members:

Jeremy Simons (Chairman)
Virginia Rounding (Deputy Chairman)
Karina Dostalova
Barbara Newman
John Blandy (Queen's Park Area Residents' Association)
Helen Durnford (Queen's Park Area Residents' Association)
Paul Stratton (Local Schools Liaison)

Officers:

David Arnold	Town Clerk's Department
Richard Gentry	Constabulary and Queen's Park Manager
Jonathan Meares	Highgate Wood & Conservation Manager
Lucy Anne Murphy	Assistant Operational Services Manager
Bob Warnock	Superintendent of Hampstead Heath

Also Present:

Michael Adeyeye

1. **APOLOGIES**

Apologies for absence were received from former Councillor Mary Arnold (London Borough of Brent) and Councillor James Denselow (London Borough of Brent).

2. **DECLARATIONS BY MEMBERS OF ANY PERSONAL AND PREJUDICIAL INTERESTS IN RESPECT OF ITEMS ON THIS AGENDA**

There were none.

3. **MINUTES**

RESOLVED – That the minutes of the meeting held on 20 November 2013 be agreed as a correct record.

Matters Arising

Representation on the Joint Consultative Group

The Queen's Park Manager advised that this was under review and an update would be provided at the next meeting.

Queen's Park Café Lease

The Superintendent of Hampstead Heath reported that he had met with the Café owner to discuss an improvement plan. He also advised that the new lease – with a renewal date in October 2015 – would be signed soon. An online comment/suggestion card survey of the Café would be introduced shortly to gather public feedback. In response to a member's question, the Superintendent advised that internal improvements to the café were the responsibility of the licensee.

A member of the group added that there had been no improvement to the Café in three years, to which the Superintendent advised that he had been meeting with the Café owners on a monthly basis to develop performance indicators as well as an improvement plan.

A member of the group requested that the Café could be put out to tender when the lease renewal is due in October 2015 and the Superintendent confirmed that this was the intention.

4. SUPERINTENDENTS' UPDATE ON QUEEN'S PARK

The Queen's Park Manager provided a verbal update to those present on the following issues:-

Background

He advised those present that the park had experienced a very wet winter since the last meeting, which resulted in the main field being deemed unusable for formal sports activities for a period of five weeks due to extreme amounts of rainfall. He further advised that St. Jude's Storm had not had a severe impact on the park.

Members were advised that there had been 1 million visits to the park in the 2013/14 financial year, compared to 1.2 million visits to West Ham Park over the same period despite Queen's Park being roughly half the size.

Ecology and Environment

Perennial planting had replaced seasonal bedding in the Quiet Garden, which was in a good condition due to the recent mild weather. This had reduced the spend on seasonal planting. Lawn maintenance would be carried out by Hampstead Heath staff; this had been postponed due to the recent wet weather but would start soon.

It was reported that Amey were still the park's waste collection contractors but the London Borough of Brent also provided a service for green waste collection and recyclables at no cost to the City of London Corporation.

Sports and Recreation

It was noted that the tennis courts were cleaned and sprayed to reduce moss during winter. Additional funding for further improvements, particularly to courts five and six, may be available in 2015/16.

Members were advised that pedestrian signage and banners had been placed in the park to promote the tennis coaching sessions. The Queen's Park manager added that he would provide an update on the tennis coaching sessions at the next meeting.

The Pitch and Putt course remained open during winter whilst maintenance took place. There was an even split between use of the tennis courts and the Pitch and Putt course with 9,000 games of tennis and 7,000 games of golf; each generating approximately £23,000.

The installation of new equipment in the play area was running on schedule, with support being received from the Assistant Operational Services Manager of Hampstead Heath. The play area had generated positive comments from users but there had been some concern over the shortage of equipment for under-fives. It was noted that suitable equipment for this age group would be added to the play area during the Third Phase installation.

The Brent Sports Development Team would provide a free multi-sport Summer Sports Programme in summer 2014, which would be free of charge to users and have little impact on staff resources and time.

Members were advised that the Queen's Park Manager, together with other officers from the Open Spaces Department, was seeking legal advice from the Comptroller and City Solicitor's Department regarding the licensing of commercial activities at Queen's Park. In response to a member's question, he advised that Queen's Park Rangers Football Club would not be providing coaching sessions at the park this year as limited revenue for the Club was anticipated.

Landscape Management

It was reported that the storm-damaged Weeping Willow tree on the Pitch and Putt course had started to grow back successfully following pollarding and two further Willow trees would receive the same treatment. Reduction work had also been completed to the Laurel tree hedge along Kingswood Avenue.

The Conservation and Trees Manager provided a verbal update on tree disease. He explained that tree disease was a concern at Queen's Park due to the threat of Ash Dieback, Massaria of Plane, and Oak Processionary Moth (OPM) close to the site; whilst Ash Dieback was being monitored, it had not yet been discovered in Central London. An industry guidance document had been produced to help manage the threat of Massaria of Plane. The disease had affected limbs of trees in Queen's Park but had not killed any. He reported that Queen's Park was currently on the edge of the OPM risk boundary. This was the second year of spray treatment against OPM financed jointly by the Forestry Commission and the Department for Environment, Food and Rural Affairs (DEFRA). In response to a member's question, the Conservation and Trees Manager advised that spraying aimed to reduce collateral damage of other species.

Operational Management

The Queen's Park Manager reported that the budget could be reduced significantly by 2017/18 as part of the Service Based Review. Whilst small events at the park would be useful for income generation it would be difficult due to licensing restrictions in respect of commercial activities.

It was noted that the process of booking tennis courts and Pitch and Putt could be improved by the introduction of an online booking system.

A member of the group added that additional funding for sports development could be requested through the Wembley National Stadium Trust fund.

With reference to the Children's Farm and the introduction of four Giant Rabbits, which had proved very popular with visitors, the Chairman suggested that a voluntary donations box might generate some income. Following some discussion, the Superintendent advised that some donations boxes at the Hampstead Heath ponds had been successful. However, a member of the group expressed their opposition to a voluntary donations box as visitors to a park expect its facilities to be free of charge. The Chairman suggested this case was different as the Children's Farm's animals needed to be fed and housing needed to be maintained.

It was noted that repair works to the Paddling Pool were currently underway.

Visitors and Community

It was reported that the Whitsun Bank Holiday Weekend event had not been as successful as anticipated due to the inclement weather.

The Queen's Park Manager advised that a local school had recently visited a pilot session at the Children's Farm, with a view to generating income by holding education days at the farm for schools in the future.

RESOLVED – That the Queen's Park update be noted.

5. QUEEN'S PARK CONSERVATION MANAGEMENT PLAN

The Group received a report of the Superintendent of Hampstead Heath regarding the Queen's Park Conservation Management Plan (CMP).

The Queen's Park Manager advised the Group that Chris Blandford Associates were appointed in 2012 to prepare a CMP for Queen's Park. The CMP contained five key objectives that related to: heritage; managing information about heritage; built environment and infrastructure; natural environment; and community and recreation.

During the consultation feedback period, it was reported that the park was loved by regular users but some believed the Pitch and Putt was underused and improvements were required to the Café and toilets. The Superintendent of Hampstead Heath added that customer survey cards would be placed in the Café next week.

Members of the Group agreed with the report and supported the Queen's Park CMP. It was also agreed that a draft summary document of the CMP would be produced for the next meeting.

RESOLVED – That the Queen's Park Conservation Management Plan be noted.

6. **QUESTIONS**

In response to a member's question, the Superintendent advised that it was difficult to charge for football on the field due to the legislation surrounding the licensing of commercial and other activities at Queen's Park. The Queen's Park Manager added that they were working with the Comptroller and City Solicitor's Department to establish whether the legislation allowed them to charge for football at the park. He advised that an update on this matter would be provided at the next meeting.

In response to a further question from a member, the Queen's Park Manager advised that developments of the CMP would be reported back to the Group but actions that required large-scale funding would be submitted to the Hampstead Heath, Highgate Wood and Queen's Park Committee for consideration.

7. **ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT**

The Group expressed their thanks to Dennis Cotgrove, and former Councillors Michael Adeyeye and Mary Arnold for their contributions to the Queen's Park Joint Consultative Group.

Michael Adeyeye thanked the Chairman and Deputy Chairman for their support and for the opportunity to serve on the Queen's Park Joint Consultative Group. He further thanked the Queen's Park Manager and his staff for the excellent contribution that Queen's Park continued to make to the local community.

8. **DATES OF NEXT MEETINGS**

RESOLVED – That the next meeting be held on 19 November 2014 in the Committee Rooms, 2nd Floor, West Wing, Guildhall.

The meeting ended at 1.00 pm

Chairman

**Contact Officer: David Arnold Tel: 020 7332 1174
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Committee(s):	Date(s):
Queen's Park Joint Consultative Group - For Information	19 th November 2014
Hampstead Heath, Highgate Wood & Queen's Park Committee - For Decision	24 th November 2014
Subject: Superintendents Update – Queen's Park	Public
Report of: Superintendent of Hampstead Heath	For Information
<p>Summary</p> <p>This report provides an update to members of the Queen's Park Joint Consultative Group on the management and operational activities of Queen's Park over the previous six months. The report provides information and updates on activities in the Park in the following areas: ecology and environment, sport and recreation, conservation and heritage, landscape management, operational management, and visitors and community. It also discusses income generation and cost-saving initiatives, including sustainability in the Park and events.</p> <p>Recommendation(s)</p> <ul style="list-style-type: none"> • That the views of the Queen's Park Joint Consultative Group are received. • That the views of the Queen's Park Joint Consultative Group are conveyed to the Hampstead Heath, Highgate Wood and Queen's Park Management Committee at their November 2014 meeting. 	

Main Report

Background

1. As an important destination and facility for the local community and wider London audience, Queen's Park continues to be a popular Open Space. Further details of visitor numbers to the Park and its facilities are found at Table 1. The Park has continued to face a number of challenges since the last Joint Consultative Group meeting in June 2014. The Park is now operating with a full-time equivalent of eight staff, following the deletion of a post in March 2014 following the last round of budgetary savings. From May 2014 until the end of September 2014 the Park had an additional four Fixed-Term Contract (FTC) staff. These FTCs supported the full-time Team during the warmer months when the Park experiences higher visitor numbers and is open for longer periods (from 7am until 9:30pm). Their assistance is also beneficial in supporting ancillary activities such as bands on the Bandstand, parties and other events. A member of staff who suffered an injury to his knee in December 2013 has made a full return to work and is completing his

duties fully. Since July 2014 the Queen’s Park Manager has been called upon to give operational support to the Senior Management Team at Epping Forest. They have faced a number of challenges over the previous six months, with vacancies within the Senior Management Team and long-term sickness absence.

2. Queen’s Park remains a popular destination for the local community and a wider London audience. Table 1 below demonstrates how popular the Park continues to be, with 978,450 visits between October 2013 and September 2014. The system used to record movements in and out of the Park is susceptible to outside influences, such as traffic movement or equipment malfunction (battery failure). Staff have replaced a number of batteries in the pedestrian barriers this year and have reduced the sensitivity of some of the readers as it was found some picked up on vehicles driving past on the public highway. These issues would have some impact on the number of visits recorded. The facilities in the Park are as popular as ever. During the same period, the Playground attracted 194,382 visits and the Farm 100,136 visits. (The playground was closed during March 2014 and for some of April 2014 while redevelopment works took place).

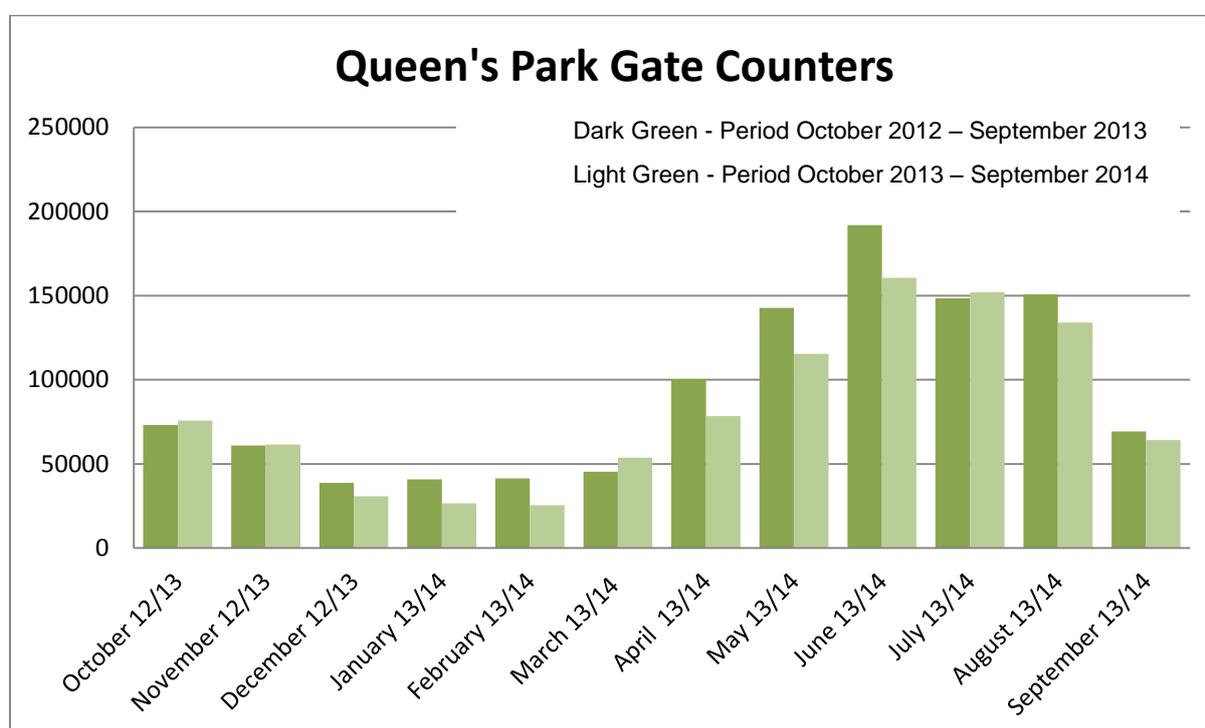


Table 1 - Visits to Queen's Park 2012/13 - 2013/14

Ecology and Environment

3. Queen’s Park completed a Sustainability Audit (SAS) in May 2014, in common with the other Divisions within the Open Space Department. A verification visit was carried out in the Park during September 2014, which was undertaken by a colleague from another Open Space. These audits provide a useful check for the site, allowing the Team to acknowledge their sustainability successes and focus on sustainability objectives for the future.

The information captured in the audit is shared at a Departmental level and will support the production of a Departmental Improvement Plan, while a Local Improvement Plan will also be developed. Local objectives will be fed into the Queen's Park Staff Performance Development Framework (Appraisals) in 2015. Sustainability features as an annual performance appraisal objective, as the Department endeavours to reduce its use of utilities and makes positive changes to any operational practices that may impact on the environment.

4. Since the inception of the SAS, Queen's Park has made a number of positive changes over the years, which have had an impact on its sustainability credentials. The Park now captures grey water and uses this to water bedding, the Pitch & Putt greens and planters/hanging baskets. Electric vehicles are used extensively in the Park to move machinery, supplies and equipment, and the Park has also invested in battery-powered hedge cutters and blowers. There are benefits to the operators, Park visitors and the organisation, as these battery-powered tools are quieter to use, while their zero emissions benefit the environment.
5. A compost tumbler has been purchased (Photograph 1). This has the capacity to compost up to 650 litres of garden waste every two to three weeks, enabling the Park to produce as much as 4,000 litres of compost yearly. As we are now approaching the leaf-drop season, staff will be making additional use of the tumbler, taking further steps towards self-sustainability by reducing the need to order in compost and cutting our carbon footprint. Green waste and grass clippings continue to be collected from the Park by Brent Council.



Photograph 1 – Compost Tumbler

6. In September 2014 the lawn in the Quiet Garden was treated with fertiliser by Queen's Park staff and arrangements made with an operator from Hampstead Heath for machinery to assist in the scarification of the lawn. Queen's Park staff are working with a colleague from Hampstead Heath to improve the quality and condition of the lawn in the Quiet Garden, using his extensive turf

maintenance knowledge and experience. The use of machinery and a staff member from Hampstead Heath has avoided the need to hire in specialist equipment or use contractors.

7. A poppy meadow was seeded in the summer of 2014 as part The Centenary Poppy Campaign, a national initiative by the Royal British Legion to commemorate the hundredth anniversary of the start of World War I. The bund at the bottom of the Park was seeded with limited success. Other areas were planted in the City of London, West Ham Park and Golders Hill Park.

Sport and Recreation

8. The Park continues to provide six tennis courts, and during the summer months ran a number of coaching sessions for beginners and intermediates (for children and adults). In 2014 these courses attracted 31 participants, compared with 51 in 2013. The Park Manager invested in additional marketing material including banners and posters to promote the courses this year. A review of these courses will take place with the Tennis Coach and the Hampstead Heath Leisure and Events Manager. Consideration will be given to how the City of London can maximise their income potential in the future, with an appropriate mix of tennis courses for the community and the wider London audience.
9. The Park Manager has met with colleagues from the City Surveyor's Department to discuss maintenance issues on tennis courts 5 and 6. Currently there is £500 allocated in the 20-year Annual Work Programme for a tennis court survey in 2015/16, and provision of £26,000 for their recoating and overhaul in 2016/17. The City Surveyors Department have suggested instead that the following be carried out; a one-off provision of £40,000 for resurfacing and root barriers to courts 5 and 6, and a recurring provision of £60,000 for re-coating courts 1 to 6, all in year 2015/2016 (re-coating to take place thereafter every ten years).
10. The Park Manager will build into the Team's 2014/15 winter objectives a plan to reduce the height of hedges around the east, south and western side of the tennis courts and completely remove the hedge to the northern edge. The thoughts of the Group would be appreciated on this suggestion. These suggested works will improve the visibility of the courts for other Park users and, by removing the hedge on the north side of the courts, will reduce ongoing maintenance and open up a vista across the Pitch & Putt course.
11. During a staff member's long-term sickness absence and phased return to work, members of the Queen's Park Team have demonstrated their versatility in providing support to the Groundsman for the maintenance of the Pitch & Putt course. Winter works have taken place on the course, which remained open while fertiliser, seed and top dressing were spread and the greens scarified. An email was received from a member of the public, congratulating staff on their maintenance of the Pitch & Putt course.
12. The Pitch & Putt course and tennis courts continue to be popular facilities and require a level of management to ensure they are accessible for play by users throughout the year. Income from these two facilities from April to August 2014 was £40,307, with 5,761 games of Pitch & Putt and 6,185 games of

tennis sold during this period. During the same period in 2013 the income generated was £41,734. 5,737 games of pitch and putt were sold and 6,598 games of tennis were sold.

13. The paddling pool was late opening this season, a leak in the pool wall having been reported to the Property Service Desk (City Surveyor's Department) and quotes for repair being required. Further investigatory work identified damaged drainage pipes in the play area and further quotes were required for repair from approved contractors. Works were finally completed and a decision was made to keep the facility open until the end of September 2014.
14. Consultation continues with the Comptrollers & City Solicitors Department about the licensing of commercial and other activities in the North London Open Spaces Division and Open Spaces Department. The Remembrancer's Department will undertake some background research, with a view to seeking further legal advice. This piece of work has been delayed, due to the Comptrollers and City Solicitors Department focussing their resource on the Hampstead Heath Ponds Project. The Park Manager is currently reviewing documents that have been shared with Local Authorities across the whole of London, with the aim of achieving consistency among those who charge for commercial activities.
15. The Brent Sports Development Team ran a week-long Summer Sports Programme in the Park in August 2014. The multi-sports activities included football, rounders, mini athletics, games and relay races. Verbal feedback from the course facilitators was positive and we hope they will consider using Queen's Park again in 2015. These events were run at no charge to users or with any direct costs to the City of London.
16. A number of suggestions have been made by the local community about the installation of an outdoor gymnasium in Queen's Park. Similar equipment has been installed at Tiverton Playing Fields, which are located on the Avenue, close to the Park. The thoughts of the Group would be welcomed on this suggestion. External funding would have to be considered by the City of London before any commitment to introduce new equipment in to the Park would be made. Consideration would also have to be given to the maintenance of any new equipment installed. Local Ward Councillors have suggested there will be a programme of installing outdoor gym equipment in other Brent Council Open Spaces.

Conservation and Heritage

17. In January the Park Manager submitted an application for the Green Heritage Award. The aim of Green Heritage Site status is to promote the value of – and best practice in – the care and upkeep of historic sites. This can give added benefits to a site, by generating community interest and securing a long-term future for the site, so that it will be valued and cherished by all who use it. This was the first time the Park had applied for the Award. The Park was successful in receiving the Heritage Award along with the Green Flag Award, which it has now received for the 18th year. A plaque will be placed outside the Queen's Park Café promoting the success of the Green Heritage Award. To celebrate our success in receiving the Green Flag, a new flag pole

has been installed outside the café, from which the Green Flag Award is now flying. The flag was previously flown outside the Children's Farm and hidden from the view of many visitors to the Park.

18. A summary document is currently being prepared as part of the Conservation Management Plan. The document is currently in draft form and will be available to the public in early 2015.

Children's Play Area

19. Funding opportunities are still being considered by the City of London to complete the redevelopment of the Children's Play Area. Members of the Queen's Park Area Residents' Association, have been supportive in moving this project forward, engaging with local Councillors, in the hope that Ward Working Funding could be used with match funding from the Queen's Park local risk budget, contributing to the larger items of play equipment in the next phase. Local businesses will also be approached, asking them to consider making a donation towards smaller items of play equipment.
20. The planting in the Play Area, along with the picnic lawn, has been well received by visitors, with positive verbal comments received.
21. The annual RoSPA report on the Play Area was carried out immediately after the completion of the works for the second phase and the overall feedback from the inspector was good, reflecting the improvement works. There are still some tasks to be completed in the facility and repairs to be carried out on equipment.
22. Items of equipment in the sandpit area have had necessary repairs carried out over the summer, although further damage/wear and tear has occurred recently to an item of well-used play equipment. Consideration will need to be given to future replacement, funding for which would be from the Park's local risk budget. This is a popular area of the playground.
23. The planters adjacent to the paddling pool are now maintained by a local vegetable co-operative, Field to Fork. They are a small group of local people who love food and are committed to working towards a more sustainable system of food production.
24. Transition Town Kensal to Kilburn will maintain the vertical planters, locating them in suitable locations in the Park.

Landscape Management

25. Tree disease is still very much a focus for the Arboricultural Team. The programme of containment and eradication of Oak Processionary Moth (OPM) launched in the summer of 2013 by the Forestry Commission has had mixed success. This year has seen further advances by the pest and there is now an infestation at the Regent's Park Zoo, which is just over two kilometres from the southern perimeter of Hampstead Heath. A pheromone trap supplied by the Forestry Commission was installed in Queen's Park earlier this year to survey for male moths.

26. We are preparing ourselves for next spring and will have as many staff as possible trained up to spot the signs of OPM, before any infestations can develop. Most importantly, we will need to work closely with other tree management professionals and the Forestry Commission's OPM Management Team, to optimise the chance to control the spread of this moth throughout the woodland.
27. Those familiar with the control of OPM on sites where the pest has become well established are sanguine about eradication, and are now resigned to costly and time-consuming management operations. We hope that we can identify and eradicate these caterpillars before they get a foothold.
28. Queen's Park has no arboricultural certificated staff, so is reliant on the full-time Hampstead Heath Tree Team carrying out tree inspections and tree safety works. There are a number of staff who have received basic tree-inspection training and have been very proactive in passing on information about potential tree problems.
29. The Park Manager has worked with the Park Supervisor to develop an Annual Work Programme for the Park. This programme will pick up on the general maintenance of the Park and a number of projects. These tasks have been summarised as follows:
 - Amenity grassland areas are provided and maintained for recreation.
 - Areas of formal gardens are maintained.
 - Litter picking and bin emptying is carried out on a daily basis.
 - Maintenance of sporting and recreational facilities.
 - Supervised bathing at the paddling pool.
 - Management of play facilities including maintenance of playgrounds.
 - Daily cleaning and regular inspection of public toilets.
 - Path maintenance.
 - Cleaning and maintenance of benches.
 - Maintenance of fences.
30. A copy of the Annual Work Programme is attached at Appendix 1.

Operational Management

31. The focus for the Queen's Park Team and Divisional Management Team over the next three financial years will be identifying areas of potential income generation and reduction in expenditure. Some suggestions have come forward from the local community; one has been to hold a Beer Festival in the Park and another suggests changing the ambience of the café on summer evenings to cater for a restaurant clientele, with a view to increasing turnover. Another suggestion is to licence the Bandstand for Civil Marriages. The

thoughts of the Group would be welcome on these and any other potential income-generating initiatives they consider would be suitable for the community and Queen's Park.

32. The Park has had a small number of filming requests this year, which have generated £750.00 income to date.
33. The Bandstand is hired for small parties and this has generated an income of £1,540.00 during 2014.
34. Redundant machinery has been taken from site and will be sold at auction, with the monies raised reinvested in the Park.

Visitors and Community

35. The Park continues to hold and support events throughout the year. Queen's Park Area Residents' Association organised Open Gardens and Studios in June 2014 and the Park held a number of activities on the day, including photography sessions and vertical planter building.
36. 'Where is the Nomad' held four cinema screenings over the summer, for which 2,500 tickets were sold. Feedback from attendees was positive. Due to the success of these outdoor screenings the Park Manager would like to hold a fifth screening in 2015 and the thoughts of the Group would be welcome. Two screenings could be held in early summer, with a further three later in the summer.
37. The Queen's Park Area Residents' Association has not yet confirmed if a Book Festival will take place in 2015.
38. Queen's Park organised ten children's entertainment shows and six bands on the Bandstand. The Park Manager has recently been approached by the local Brent Brass Band, who are interested in playing on the Bandstand in 2015. The Park Manager is keen to encourage acoustic musicians, avoiding the need for amplified sound.
39. Queen's Park Day was held on 14th September 2014 and was attended by an estimated 14,800 visitors. The annual event is a community favourite and its organisation is carried out by volunteers. The Park entered a Team in to the Tug of War (photograph 2). It is hoped next year, the Team will fare better.
40. The Queen's Park Community School contacted the Park in the summer and we were able to support a number of sessions with seven Duke of Edinburgh Award students. Each student competed 10 hours in the Park, working with various members of the Team.
41. The Park has also supported a number of work experience sessions with special educational needs students.
42. On Mondays during August (excluding Bank Holiday Monday), the Hampstead Heath Education Team attended the Park and held family fun events, which included Wild Play, Music and Play, and Green Machines.



Photograph 2 - Queen's Park staff get ready to take the strain.

43. School visits to the Children's Farm have included a Montessori School, Princess Frederica's, College Green Nursery and Malorees Infants. Further work needs to be carried out by the Park Management Team to engage with local schools formally, and to develop outdoor education sessions and formal visits to the Farm.
44. The Park Supervisor is working with the Animal Attendant on the purchase and installation of an appropriate donation box for the Children's Farm. Income will help support this facility and its longer term sustainability. It is planned to have a donation box installed at the Farm by December 2014.

Corporate & Strategic Implications

45. The management and provision of Queen's Park provides a vital retreat, enabling people to escape the daily pressures of living and working in London. The Park fulfils many of the themes within the City's Community Strategy, but specifically providing "A World Class City which protects, promotes and enhances our environment". "A World Class City which is vibrant and culturally rich". "A World Class City which supports our communities".
46. It will also contribute to the Department's Strategic Aims and Objectives 2014 - 2017, by providing valued services to London and the nation and widening its offer to Londoners.
47. The Park's activities continues to deliver the Open Spaces Departmental values of; Quality, Inclusion, Environmental, Promotion and People.

Implications

48. There are financial implications arising from this report, these will be met from the Superintendent's local risk budget, however, external funding will be

sought for specific improvement projects. There are no legal implications arising from this report.

Conclusion

49. Queen's Park continues to offer the community and wider London audience a high quality Park for exercise and recreation. The Team appreciate that the next three years will bring new challenges which they must face together and work with Stakeholders to continue to provide a high quality Open Space. There are a number of projects that will require a joined up approach, working with colleagues from within the Division.

Appendices

- Appendix 1 – Queen's Park - Annual Work Programme 2015

Contact

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Open Spaces Department

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Queen's Park

Routine Cyclical Maintenance 2014

Policy nos.	Area	Description
6.3.7	Queen's Park Recreation Areas Main field Bandstand area Triangles Main field 'Field of Hope' Kingswood Avenue Harvist Road Milman Road Children's playground	<ul style="list-style-type: none"> Maintain grass areas which will include mowing, marking out running track for school sports days, preparation and re-instatement of individual areas and fertilising Grass cutting of individual grass recreational areas a minimum once every seven days during growing season Renovation of grass to include aeration to overcome surface compaction, top-dressing and over-seeding Management of weeds, moss & worms (priority will be given to non-chemical control methods) Maintain and foster close working relationships with neighbouring schools and encouraging usage of the park and its green space
6.3.9	Queen's Park Pitch & Putt Course 9 x greens 9 x fairways 9 x bunkers 9 x tee off mats	<ul style="list-style-type: none"> Maintain Pitch & Putt greens, fairways and bunkers which will include mowing, repairs to greens, fertilising and irrigation Priority will be given to non-chemical control methods, e.g. daily dew removal to discourage disease outbreaks and dispersal of worm casts Inspect and maintain tee off mats End of season renovation of Pitch & Putt course greens to include deep scarification, solid tine aeration, top-dressing, over seeding with fine turf grass, disease and weed control. Mowing of long grass areas Change position of green holes weekly to avoid compaction on the greens Management of weeds, moss & worms
6.3.25	Queen's Park Quiet Garden	<ul style="list-style-type: none"> Grass cutting of individual grass recreational areas a minimum once every seven days during growing season Annual renovation of grass to include aeration to overcome surface compaction, top-dressing and over-seeding Priority will be given to non-chemical control methods
6.3.22	Queen's Park Tennis Courts 6 x Hard Tennis Courts 2 x Table Tennis Tables	<ul style="list-style-type: none"> Maintain courts to include daily inspections for debris, vegetation, wear and tear. Daily checking of nets and fencing Management of bookings all year round Daily check of table tennis tables for damage Annually jet wash & spray for moss - tennis courts and wet pour surface
6.3.4	Petanque Area	<ul style="list-style-type: none"> Daily checking of Petanque area to include removal of debris, raking and replacement of material as necessary Continual monitoring of weed and moss growth

Policy nos.	Area	Description
		<ul style="list-style-type: none"> Priority will be given to non-chemical control methods
5.33	Natural Grassland border	<ul style="list-style-type: none"> Management of natural grass areas to encourage flora and fauna All cut grass clippings to be placed in recycling bay for collection by Brent Council
5.33	Public Toilets Male / Female / Disabled at playground and cafe	<ul style="list-style-type: none"> Provide clean, well maintained facilities Ensure regular cleaning of toilets and regular checks for damage, complete log sheet daily to confirm cleaning complete Replenish toilet rolls and soap on an hourly basis during peak times Arrange for one deep clean in March/April
5.3.1	Mixed Borders in Quiet Garden and entrance gate at Harvist Road	<ul style="list-style-type: none"> Maintain borders to include mulching, routine, formative and regenerative pruning. Non-chemical weed and disease control via hoeing and removal or pruning out dead plants or branches. Hand irrigation if necessary. Priority will be given to non-chemical control methods.
5.3.1	Perimeter hedge rows at Kingswood Avenue, Harvist Road, Milman Road, Chevening Road. Tennis Courts, Formal Garden, Children's Farm and entrances to park	<ul style="list-style-type: none"> Cut hedges (outside of bird nesting season) to an appropriate height to encourage vigour, density and maintain views
6.3.38	Memorial benches / litter bins / tennis hut shelters	<ul style="list-style-type: none"> Remove graffiti and bird faeces as required Repair, re-stain or re-paint benches Clean exterior of bins on a monthly basis Repaint tennis shelters on bi-annual basis Paint interior of the Lych Gate and stain seating bi-annually
6.3.35	Footpaths, Signage, Fences	<ul style="list-style-type: none"> Footpaths, signage and fences will be checked on a daily basis and repairs carried out as and when required (Cyclical maintenance is provided in partnership with the City Surveyors Department as part of a 20 year asset plan) Footpaths to be kept weed and debris free Signage in park to be kept clean and inserts relevant and up to date Grass edging will be carried out during the growing season
6.3.35	Drains and gulleys	<ul style="list-style-type: none"> Maintain clear gulleys. Drain / Grid clearance to be carried out prior to extreme inclement weather
6.2.1	Routine patrolling of Queen's Park	<ul style="list-style-type: none"> Visual presence will be maintained by Queen's Park staff during park opening hours Staff will interface with the public and hand out information answer queries and monitor byelaws as necessary and will wear high-viz vest's during events Assist the Police with emergency situations, for example lost children, lost dogs and vulnerable

Policy nos.	Area	Description
		<p>people</p> <ul style="list-style-type: none"> Carry out visual tree inspections, for disease, hanging or fallen branches especially during inclement weather and report findings to Arb team
6.3.16	Queen's Park – All Areas	<ul style="list-style-type: none"> All areas to be litter picked daily. Litter bins to be emptied daily Regular litter pick patrols carried out by staff during busy periods Identify Graffiti and remove
6.7.17	Christmas Tree	<ul style="list-style-type: none"> Sighting and later, dismantling of Christmas tree outside café
6.7.17	Filming	<ul style="list-style-type: none"> Manage filming events in Queen's Park to ensure that there is no long-term damage to the landscape and minimise disruption to local communities Receipt and bank monies
6.7.17	Children's Entertainment/ Bandstand Concerts, Events in the Park	<ul style="list-style-type: none"> Prepare for and oversee children's entertainment and Bandstand Concerts Support Open Gardens Day, Book Festival, Queen's Park Day, Outdoor Cinema events x 4.
6.7.17	Bandstand Parties	<ul style="list-style-type: none"> Book bandstand parties using appropriate booking form, update booking log Receipt and bank monies
6.8.3	Maintain and update interpretation boards	<ul style="list-style-type: none"> Keep information relevant and up to date at Café, Children's Farm, Playground, Tennis Courts and Pitch and Putt

Policy nos.	Area	Description
6.2.8	Queen's Park Playground	<ul style="list-style-type: none"> Children's play areas will be formally checked by qualified Keeper on a weekly basis and report completed Defects reported on and repaired in a timely manner Daily visual inspections will be carried out by Keeping staff Annual external playground inspections will be carried out by ROSPA
6.3.1	Playground planting beds	<ul style="list-style-type: none"> Maintain shrub beds to include mulching, routine formative and regenerative pruning Non-chemical weed and disease control via hoeing and removal or pruning out dead plants or branches. Hand irrigation if necessary Priority will be given to non-chemical control methods, carried out
6.2.8	Children's Paddling Pool	<ul style="list-style-type: none"> Liaise with contractors to re-instate/shut down pool at start and end of season Maintain and clean twice daily while open May – September to include main pool, surrounds, footbath by hosing and hoovering and backwashing, check chlorine levels and log data Staff the pool at all times pool is open Replace pool cover at end of season

Policy nos.	Area	Description
		<ul style="list-style-type: none"> Maintain area for debris/leaves, etc. daily, during the closed season
10.2	Sustainable Planting in Quiet Garden	<ul style="list-style-type: none"> Maintain sustainable plantings to include lifting and dividing, irrigation, staking, pest, weed and disease control - priority will be given to non-chemical control methods. Maintain and update interpretation boards and other media
6.3.29	Queen's Park Trees	<ul style="list-style-type: none"> Maintain trees to include irrigation, pruning for vigour, form, safety, pest, weed and disease control, checking of tree stakes Priority will be given to non-chemical control methods Circle and mulch base of young trees
6.3.1	Queen's Park Quiet Garden, Sensory Garden, Mediterranean Garden	<ul style="list-style-type: none"> Maintain shrub beds to include mulching, routine formative and regenerative pruning. Non-chemical weed and disease control via hoeing and removal or pruning out dead plants or branches. Hand irrigation if necessary Priority will be given to non-chemical control methods
6.3.24	Queen's Park Pets Corner	<ul style="list-style-type: none"> Maintain all animal and enclosures within the farm to the animal welfare and husbandry standards as required by relevant legislation Monitor and maintain all enclosures and housing infrastructure within the farm, to ensure safety and continued suitability. Reporting any defects that may require attention Liase regularly with the veterinarian to ensure the health and welfare of all the livestock within the farm Prepare for and attend bi-annual zoo ethics meetings Ensure grass levels and general foliage within the animal enclosures is kept at a presentable level throughout the year. Areas left uncut to encourage natural animal behaviour e.g. foraging Replace turf in goat and other enclosures in March Promote the farm to members of the public through advertised feeds, talks, walks and educational visits program Maintain interpretation boards and other media
6.3.1	Hanging Baskets Café / P&P Farm / Quiet Garden, spot planting in borders	<ul style="list-style-type: none"> Install hanging baskets and other seasonal planting areas, maintenance to include weed & disease control, dead-heading, fertilising and daily irrigation Priority will be given to non-chemical control methods
6.3.1	Queen's Park Hedges	<ul style="list-style-type: none"> Cut hedges to an appropriate height to encourage vigour, density and maintain views. Hedges include Privet, Hornbeam, Yew, Buxus, Holly, Copper Beech, and Lonicera. Priority will always be given to the bird nesting season.
6.3.1	One year old hedge planting	<ul style="list-style-type: none"> Re-plant any failed hazel / hornbeam hedging around playground perimeter fence line

Queen's Park

Queen's Park Projects - 2015

Policy nos.	Area	Description
CH2	Volunteers	<ul style="list-style-type: none"> Develop programme of works for volunteer group – horticulture projects and other works undertaken in Queen's Park
6.3.22	Tennis Courts	<ul style="list-style-type: none"> Reduce height of hedge by 1000mm on east, west and south of courts. Remove hedge from north edge Replant north edge with lavender
6.3.13	Children's Play Area	<ul style="list-style-type: none"> Oversee installation of new play equipment, as part of phase 3 Liaise with contractors Interpretation signs to be updated regularly
6.3.37	Queen's Park Café	<ul style="list-style-type: none"> Replace 6 x picnic tables in front of café building Enhance the entrance to the café, encouraging usage, make the facility more appealing
6.4.5	Fossil Fuel Day	<ul style="list-style-type: none"> Manage the operation of Queen's Park two days per year where no fossil fuel is to be used (excluding heating, contractors, café and emergency services)
6.3.1	Queen's Park Hedge Border	<ul style="list-style-type: none"> Replace dying or missing hedge along border of the park using native species ie Yew, Buxus, Holly, Copper Beech.
6.8.2	Green Flag and Heritage	<ul style="list-style-type: none"> Submit applications for Green Flag and Green Heritage Awards in 2015
6.8.2	London in Bloom	<ul style="list-style-type: none"> Prepare application for entry to London in Bloom 2015
WP1	Queen's Park Entrance signs, Café & Children's Farm	<ul style="list-style-type: none"> Prepare x 9 sign boards, sand and fill with wood filler, paint x 2 coats with black weather proof emulsion
	Conservation Management Plan	<ul style="list-style-type: none"> Prepare Draft and develop summary document of the Queen's Park Conservation Management Plan
WP1	Open Spaces Identity	<ul style="list-style-type: none"> Carry out a review of signage and replace through a phased programme, damaged or signage which requires updating
6.3.35	Litter Bins	<ul style="list-style-type: none"> Work with the City Buying Team and carry out a phased introduction of replacement litter bins in the park, reducing the current number
WM2	Petanque Rink	<ul style="list-style-type: none"> Restore this area to natural grassland
6.3.24	Queen's Park Children's Farm	<ul style="list-style-type: none"> Continue with the new planting around the pond enclosure with formal grasses. Create aesthetically pleasing barrier to keep animals out

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Committee(s):	Date(s):
Hampstead Heath Consultative Committee	For information 3 rd November 2014
Highgate Wood Joint Consultative Committee	For information 19 th November 2015
Queen's Park Joint Consultative Group	For information 19 th November 2015
Hampstead Heath, Highgate Wood and Queen's Park Committee	For decision 24 th November 2014
Subject: Fees and Charges Report	Public
Report of: Superintendent of Hampstead Heath.	For Information
<u>Summary</u>	
<p>This report sets out the proposed fees and charges for a range of facilities and services provided at Hampstead Heath for 2015/16.</p> <p>Recommendations</p> <p>It is recommended that:</p> <ul style="list-style-type: none"> • That the views of the Hampstead Heath Consultative Committee be received on the proposed fees and charges for 2015/16, as set out in Appendix 1 of this report. • That the views of the Highgate Wood Joint Consultative Committee be received on the proposed fees and charges for 2015/16, as set out in Appendix 1 of this report. • That the views of the Queen's Park Joint Consultative Group be received on the proposed fees and charges for 2015/16, as set out in Appendix 1 of this report. • That the views of the Hampstead Heath Consultative Committee, Highgate Wood Joint Consultative Committee, and Queen's Park Joint Consultative Group be conveyed to the Hampstead Heath, Highgate Wood and Queen's Park Committee at their November meeting. 	

Main Report

Background

1. Charges for the wide range of recreation and sporting facilities that are provided in all the City Corporation's Open Spaces are reviewed annually. The current 2014/15 charges for Hampstead Heath were approved by the Management Committee in January 2014.

Current Position

2. The Sports Advisory Forum had been developing a differentiated charging policy and this was presented to the Hampstead Heath, Highgate Wood and Queen's Park Committee in January 2014. Over the summer, the Hampstead Heath Management Team completed a benchmarking exercise to compare the Hampstead Heath Athletics Track with the other local running tracks. This was followed by a visit to Perivale running track to compare the facilities there in relation to the extent of the offer, quality of the grounds maintenance and public access to the facilities. The visit also allowed the Team to learn from another organisation, as a result of which a scoring sheet has been prepared to compare facilities objectively. Staff from Hampstead Heath will continue this benchmarking exercise with the other local athletic tracks and report their findings to the Sports Advisory Forum.
3. The proposed charges for 2015/16 were discussed with the Sports Advisory Forum on 22 September 2014. At this meeting, the Superintendent also set out the implications of the Service Based Review and the level of savings the Open Spaces Department is required to achieve over the next three financial years.
4. The Review will require the Superintendent to look at alternative ways of delivering activities that are not part of our core obligations. This will involve exploring the possibility of using third-party providers for sports facilities, attracting sponsorship for sports, and increasing the income generated from these activities.
5. The proposed fees and charges include concessionary rates, and have been set at a level that encourages schools and young people to use the recreation and sporting facilities on the Heath. However, with the agreement of the Sports Advisory Forum, further work on the differentiated charging policy has been put on hold whilst the Service Based Review is being undertaken.

Proposed Charges 2015/16

6. It is proposed that charges for 2015/16 are increased by 2.4%. This reflects the current rate of inflation (RPI 2.4% Sept 2014).
7. Where the charges and fees are for less than £50, these have been reviewed on a case-by-case basis, with rounding to the nearest 50p to avoid the problems of cash handling. For charges more than £50, an increase of 2.4% has been applied and these have then been rounded up to the nearest pound.

8. Swimming charges have been reviewed and simplified, to re-establish the links between day ticket prices and season ticket charges.
9. The adult cost of the Pitch & Putt Course at Queen's Park has been benchmarked with Gunnersbury Park.
10. For 2015/16, Wedding and Civil Ceremony charges have been included in the report for the first time.
11. The Education and Play charges have been benchmarked against other local providers. However, as part of the Service Based Review, we will evaluate our education and play provision to ensure we are charging appropriately. We will also develop a funding strategy for these activities that will seek to maximise our grant funding.
12. The proposed increases in charges for sports and recreational facilities during 2015/16 are set out in Appendix 1.

Corporate & Strategic Implications

13. The current Management Policy Plan states at Policy 78 that *"recreational facilities will be managed in a way which recognises the right and ability of everyone to use and enjoy the Heath ..."* The proposals set out in this report contain a range of charges with concessionary rates that have been assessed against other local providers.
14. The provision of sports facilities supports the City Together Strategy theme, 'A World Class City which is vibrant and culturally rich'. Linked to this is the associated Open Spaces Strategic Aim: *'Promote opportunities to value and enjoy the outdoors for recreation, learning and healthy living'*.
15. Starting in 2015, further works are proposed to review all the charges for facilities and services to ensure that income is maximised. This will be undertaken in conjunction with the Open Spaces Department Income Generation Project Board. Three Project Boards have been established to oversee the delivery of £2.2m savings identified across the Open Spaces Department, as part of the City of London's Service Based Review. Income generation forms a critical contribution towards delivering the required level of savings with a view to avoiding the loss of facilities and services.

Implications

16. The City's Financial Regulations require all departments to recover full costs when setting charges to persons or external organisations, or submit reason to the appropriate service Committee when that objective is not met. It is, therefore, at the discretion of individual spending Committees to determine the actual level of fees and charges relative to the services they provide, after taking into account local considerations and priorities.
17. The licencing of filming and photography are the subject of a separate corporate report presented to the Open Spaces Committee.

Conclusion

18. The proposed sports and recreation fees and charges have been determined by a number of factors, not least providing continued access to sports facilities while encouraging young people to participate.
19. It is also recognised that it will be necessary in the coming years to review how charges are levied across all facilities, to ensure the Service Based Review savings are achieved.

Appendices

Appendix 1 – Proposed Fees and Charges for 2015/16

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APPENDIX 1 – HAMPSTEAD HEATH, HIGHGATE WOOD AND QUEEN’S PARK

The proposed charges operate from 1 April 2015, all charges include VAT at 20%

FACILITY	Charges approved 1/4/13 (£)	Charges approved 1/4/14 (£) +2.6%	Proposed Charges from 1/4/15 (£) +2.4%
ATHLETICS TRACK			
● Meetings Monday - Friday (except bank holidays)	87.50	90.00	93.00
● Meetings Peak Times	123.50	126.50	130.00
● Schools Use - standard session charge	51.50	53.00	55.00
● Corporate events	290.00	300.00	*1
● Individual Ticket - Adults	3.00	3.00	3.50
● Individual ticket - Concessionary Rate	1.50	1.50	1.50
● Season Ticket - Adults	60.00	60.00	62.00
● Season Ticket - Concessionary Rate	30.00	30.00	31.00
BOWLS *2			
CROQUET (GOLDERS HILL)			
● Hourly charge (members of HHCC) for lawn	4.00	4.00	4.50
● Hourly charge (non members) for lawn	7.50	7.50	8.00
CRICKET			
● Reserved match pitch (prepared and marked)	73.00	75.00	77.00
● Reserved match pitch Parliament Hill weekends (prepared and marked)	92.50	95.00	98.00
● Junior pitch (prepared and marked)	44.00	45.00	46.00
● Cricket nets (per hour)	6.50	6.50	7.00
● Private changing room with hot water (Keys - deposit or charge for loss)	41.00 (25.00)	42.00 (25.00)	43.00 (25.00)
FOOTBALL AND RUGBY			
● Reserved match pitch Adult (with goal posts)	68.00	70.00	72.00
● Reserved match pitch Junior (with goal posts)	43.00	44.00	45.00
● Hire of goal nets	14.00	14.50	15.00
● Private changing room with hot water (Keys - deposit or charge for loss)	41.00 (25.00)	42.00 (25.00)	43.00 (25.00)
<i>Schools Use - standard session charge</i>	39.00	40.00	41.00
● Charge for damaged nets	37.50	38.50	Cost + admin fee
BASEBALL/ SOFTBALL/ ROUNDERS/ VOLLEYBALL			
● Reserved Pitch	48.50	50.00	52.00

FACILITY	Charges approved 1/4/13 (£)	Charges approved 1/4/14 (£) +2.6%	Proposed Charges from 1/4/15 (£) +2.4%
PENTANQUE			
● Hourly charge/rink	2.50	2.50	3.00
● (Returnable) Deposit for Boules hire	12.00	12.50	20.00
PITCH & PUTT (Queen's Park)			
● One Round Adult	4.50	4.50	5.50⁺¹
● One Round Concessionary rate	2.50	2.50	2.50
PUTTING (Golders Hill Park)			
● One Round Adult	3.00	3.00	3.00
● One Round Concessionary rate	1.50	1.50	1.50
● Lost or damaged putter	25.00	25.50	Cost + admin fee
● Lost ball	5.00	5.00	Cost + admin fee
SWIMMING			
<i>Lido</i>			
● Early Morning / Winter - Adult	2.00	2.00	2.50
● Early Morning / Winter - Concessionary	1.00	1.00	1.50
● Evening - Adult	2.50	2.50	2.50
● Evening - Concessionary	1.50	1.50	1.50
● Day Ticket - Adults	5.50	5.50	6.00
● Day Ticket - Concessionary	3.50	3.50	4.00
● Day family ticket (up to 2 adults & 2 children)	14.50	14.50	15.00
● Day adult and child ticket	7.50	7.50	8.00
● Book of tickets (10 for the price of 9) - Adult	49.50	49.50	54.00
● Book of tickets (10 for the price of 9) -Concessionary	31.50	31.50	36.00
● Lido Monthly Ticket - Adult	40.00	41.00	42.00
● Lido Monthly Ticket- Concessionary	20.00	20.50	21.00
● Lido 12 Month Season Ticket - Adult	144.00	147.50	152.00
● Lido 12 Month Season Ticket - Concessionary	92.50	95.00	98.00
● Lido 6 Month Season Ticket - Adult	113.00	116.00	120.00
● Lido 6 Month Season Ticket - Concessionary	56.50	58.00	60.00
● All Swimming Facilities 12 Month Season Ticket - Adult	185.00	190.00	195.00
● All Swimming Facilities 12 Month Season Ticket - Concessionary	103.00	105.50	108.00
● All Swimming Facilities 6 Month Season Ticket - Adult	113.00	116.00	140.00
● All Swimming Facilities 6 Month Season Ticket - Concessionary	56.50	58.00	70.00

FACILITY	Charges approved 1/4/13 (£)	Charges approved 1/4/14 (£) +2.6%	Proposed Charges from 1/4/15 (£) +2.4%
<i>Natural Ponds</i>			
• Day Ticket: Highgate: Men's, Kenwood Ladies', Hampstead Mixed - Adult	2.00	2.00	2.00
• Day Ticket: Highgate: Men's, Kenwood Ladies', Hampstead Mixed - Concessionary	1.00	1.00	1.00
• Ponds 12 Month Season Ticket – Adult	118.50	121.50	125.00
• Ponds 12 Month Season Ticket – Concessionary	62.00	63.50	66.00
• Ponds 6 Month Season Ticket – Adult	62.00	63.50	66.00
• Ponds 6 Month Season Ticket –Concessionary	31.00	32.00	33.00
TENNIS			
• Annual registration fee	15.00	15.50	16.00
• Adult Hourly Charge - hard or grass court (per hour)	6.50	6.50	7.00
• Concessionary Rates - hard or grass court (per hour)	3.50	3.50	4.00
SPORTS COACHING			
<i>Tennis Coaching and Development</i>			
Adult Beginners/improvers			
• 5 weekly 1 hour lessons	46.00	47.00	48.00
• 5 weekly 1 1/2 hour lessons	67.00	68.50	72.00
• 5 weekly 2 hour lessons	87.50	90.00	96.00
Children Beginners/improvers			
• 5 weekly 1 hour lessons	37.00	38.00	39.00
<i>Children's Football Coaching</i> (Queen's Park and Highgate Wood)			
• 5 weekly 2 hour lessons	46.00	47.00	48.00
CAR PARKING			
• Up to 2 hours	2.50	2.50	3.00
• Up to 4 hours	5.00	5.00	6.00
• Additional hours or part hours above 4 hours	4.50	4.50	5.00

+1 Adult prices have been benchmarked against Gunnersbury 9 hole pitch and putt course.

*1 Corporate Event prices will be worked up on a case by case basis.

*2 The Bowls facility is now leased to the Parliament Hill Bowling Club supported by the Hampstead Heath Croquet Club who set their own fees for Members.

WEDDINGS & CIVIL CEREMONIES	Soft opening charges 2014 (£)	Pilot year charges 2015 (£)	Proposed charges from 1/1/16 (£)
<i>Hill Garden shelter</i>			
● Monday - Thursday	1,250.00	1,800.00	2,000.00
● Friday	1,250.00	2,100.00	2,400.00
● Weekends	1,250.00	2,400.00	2,800.00
<i>Pergola</i>			
● Monday - Thursday	1,000.00	1,500.00	1,800.00
● Friday	1,000.00	1,620.00	2,000.00
● Weekends	1,000.00	1,800.00	2,200.00

EDUCATION & PLAY CHARGES	Charges from 1/9/14* ³ (£)	Proposed charges from 1/4/15⁺² (£)
EDUCATION CENTRE		
<i>Standard 2 hour session</i>		
● State Schools - up to 30 children	90.00	99.00
● State Schools- incremental prices above 30 children. Fixed price for up to 15 additional students	45.00	49.50
● Independent Schools - up to 30 children	120.00	129.00
● Independent Schools - incremental prices above 30 children. Fixed price for up to 15 additional students	60.00	65.00
ADVENTURE PLAYGROUND		
<i>Full day play and education session</i>		
● State Schools - up to 30 children	120.00	132.00
● State Schools- incremental prices above 30 children. Fixed price for up to 15 additional students	60.00	66.00
● Independent Schools - up to 30 children	150.00	172.00
● Independent Schools - incremental prices above 30 children. Fixed price for up to 15 additional students	75.00	86.00
ORGANISED PLAY SESSION		
<i>Standard 2 hour session</i>		
● State Schools - up to 30 children	60.00	66.00
● State Schools- incremental prices above 30 children. Fixed price for up to 15 additional students	30.00	33.00
● Independent Schools - up to 30 children	60.00	86.00
● Independent Schools - incremental prices above 30 children. Fixed price for up to 15 additional students	30.00	43.00

*3 The Hampstead Heath, Highgate Wood and Queen's Park Committee agreed the new pricing structure at their meeting on 15 September 2014. Education and Play charges will now be priced 'per session' rather than 'per child'.

+2 Following a bench marking exercise, State School charges have been increased by 10%. A 30% uplift has been applied for Independent Schools to establish a consistent charging ratio. Charges for more than £50 have been rounded up to the nearest pound.

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